



Date

Windows Small Business Server Proposal

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By Tim Watkins

TYPE OF DOCUMENT**Technician:** Tim Watkins**Mobile:** 0401 747 464**E-Mail:** tim.watkins@sdltechnology.com

What is Windows Small Business Server?

Windows Small Business Server (SBS) is an integrated server suite from Microsoft that is ideal for small businesses, providing a network infrastructure for up to 25 users. Inexpensive, powerful and feature rich, Windows SBS has everything a small business needs.

Feature List:

- Effortless printer sharing
- Easy file sharing and storage
- Automated PC backup capabilities
- Remote access for anywhere, anytime access to files and applications (Remote Web Workplace)
- The ability to easily utilize and manage cloud services such as Microsoft® Office 365 or off-site cloud backup for disaster recovery purposes
- A simplified management wrapper using a dashboard for day-to-day management
- The ability to utilize the SBS 2011 Premium Add-on, providing a separate installation of Windows Server® 2008 R2 Standard and access to all the technologies this can provide (such as Hyper-V™ and Remote Desktop Services), plus SQL Server® 2008 R2 for Small Business, a full installation for LOB support
- The Intel® Small Business Manageability Plug-In and vPro™ processor utilizing Intel KVM technology allow you to access your PC from anywhere – even when powered off – to diagnose and fix issues.
- The Windows Server Solutions Phone Connector enables connection to the SBS 2011 Essentials server using a Windows® 7 phone. This allows remote server management tasks such as:
 - View alerts
 - Manage users
 - Stop and start backups
 - Access files

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Timeframe and Cost

SDL Technology will employ a team of professionals to come out on site and implement the physical hardware for the Windows Small Business Server. Both parties will need to agree on a time that is acceptable for both parties for this process to take place. All required equipment and hardware will be brought by SDL.

Windows SBS will require at least 4 hours to configure and install the server. SDL Technology will happily provide this onsite service.

SDL Onsite Service fee = \$ (\$ Per Hour)

Windows Small Business Server = **Roughly \$800**

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Client specific

Windows Small Business Server is a must have service for _____. Today's modern business cannot survive without a reliable and secure method of communication between their employees and their clients. Windows Small Business Server is the best option for small business networks. The benefits of Windows Small Business Server are easy to see and will provide support with efficiency and reliability. By partnering with SDL Technology for this service, maintaining the email gateway couldn't be easier. SDL Technology consists of dedicated and friendly IT professionals that go that extra step for their customers. With SDL Technology remotely managing your email service any problem that is encountered will be fixed promptly and resolved to the highest possible standard, all for an affordable monthly fee.

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Troubleshooting

SDL provides daily software maintenance remotely from our office for a monthly cost. Reports are sent to us via email detailing any errors or updates required by the software. Rarely is there a problem with the hardware although, if a problem arises, a staff member will be sent out to analyse and fix the problem. Feel free to call the SDL Technology team at any time if any issues arise. If phone or email contact is not preferred, feel free to let us know a method of contact which is appropriate for you.